Filed with the I. U. B.

ORIGINAL TARIFF NO. 1

Third Revised Sheet No. 217

Canceling Second Revised Sheet No. 217

GENERAL RULES AND REGULATIONS FOR ELECTRIC SERVICE CUSTOMER'S UTILIZATION OF ELECTRIC SERVICE

SECTION 5

5.01 APPLICATION FOR SERVICE: Any person, firm, association, or corporation, any agency of the federal, state, or local government, or legal entity applying for electric service shall, if requested by Company, furnish sufficient information on the size and characteristics of the load and the location of the premises to be served and such additional information as may enable Company to designate the class or classes of electric service it will supply to applicant and the conditions under which such service will be supplied. A separate application shall be made for each class of electric service at each premises of applicant. All applications and service agreements shall be made in the legal name of the party desiring the service. [199--20.2(4)]

5.02 RATE SELECTION BY CUSTOMER: If a Customer is eligible to take electric service from Company under any one of two or more applicable rate schedules available for the class of electric service supplied by Company, the choice of such rate schedule shall lie with the Customer. Upon Customer's request, Company representatives will explain rate schedules and, where more than one rate is applicable, will assist in selection of rate best suited for Customer's requirements. Customer will have the ultimate responsibility for the final selection of any applicable rate schedule. [199--20.4(1)]

5.02A After Customer has selected an applicable rate schedule under which Customer elects to take electric service from Company, Customer will not have the right to select another rate schedule available for that class of electric service for a period of one year. However, Company may permit Customer to terminate the existing service agreement during such one-year period and enter into a new service agreement under a different, applicable rate schedule available for that class of service if Customer's electrical requirements prove to be different from those originally estimated or if there is a change in the character or conditions of Customer's electric requirements and such change is based upon a permanent rather than a temporary or seasonal condition. In no event shall refunds be due to Customer if a rate schedule other than the one selected by Customer is subsequently found to produce lower bills.

5.02B THE LARGE GENERAL SERVICE OR NON-RESIDENTIAL GENERAL SERVICE CUSTOMER SUCCESSFULLY CLAIMS UNDUE HARDSHIP: For LGS / GS Customers only. This section only applies to situations where the Company has changed the applicable rate schedule to be billed to a Customer. In these circumstances the Customer may request that the Company grant an undue hardship exemption from the new usage eligibility criteria within 90 days following receipt of the first bill resulting from the rate change.

Date Issued: November 21, 2013 Effective Date: December 21, 2013

By: Erik C. Madsen – Director, Regulatory Affairs

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Filed with the I. U. B.

ORIGINAL TARIFF NO. 1

Fourth Revised Sheet No. 218

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Canceling Third Revised Sheet No. 218

GENERAL RULES AND REGULATIONS FOR ELECTRIC SERVICE CUSTOMER'S UTILIZATION OF ELECTRIC SERVICE

5.02B THE LARGE GENERAL SERVICE OR NON-RESIDENTIAL GENERAL SERVICE CUSTOMER SUCCESSFULLY CLAIMS UNDUE HARDSHIP: (continued

Company shall only consider requests by Customers whose utilization of service is otherwise in compliance with the Company's Rules and Regulations, electric service rules, and the National Electric Code, and who meet at least one of the following criteria

- 1) The Customer's change in usage eligibility criteria is a result of participating in the Company's Energy Efficiency Programs;
- 2) The Customer provides verifiable financial documentation of financial hardship as a result of enforcement of the eligibility criteria;
- Rate reclassification is a result of short term usage fluctuations above or below usage eligibility criteria;
- 4) Extraordinary short term billing impacts are due to a change in the billing schedule.

Any charges assessed to a Customer prior to the rate schedule change shall not be considered a misapplication of rates as defined in Section 7.19A of the Company's Rules and Regulations. All exemptions will be reviewed annually to determine if the Customer qualifies for an extension pursuant to criteria 1 through 4 enumerated above.

- **5.03 CONDITIONS OF RECEIVING SERVICE:** Before Company's electric service connection can be made to any installation, it is necessary that: [199--20.2(4)]
 - **5.03A** Customer complete a written application for service;
 - **5.03B** Customer establish satisfactory credit for service;
 - **5.03C** Customer make adequate deposit as requested by Company;
 - **5.03D** The public authority having jurisdiction for electrical inspection has notified Company in writing of its approval;
 - **5.03E** If Customer has selected an optional rate schedule, an electric service agreement, in the form shown in Section 14 of these General Rules and Regulations, has been signed; and
 - **5.03F** If this is a qualifying facility, Prospective Customer must meet all provisions of IAC 199 Chapter 45 and must agree to sign the applicable form contract contained in these regulations at Section 14.
- **5.04 LOCATION OF CUSTOMER'S INSTALLATION:** Customer's installation will be installed in accordance with Company's General Rules and Regulations and located at a point designated by Company representative. Such location shall be accessible for connection to Company's service wires. [199--20.2(4)]

Date Issued: November 21, 2013 Effective Date: December 21, 2013

By: Erik C. Madsen - Director, Regulatory Affairs

Filed with the I. U. B.

ORIGINAL TARIFF NO. 1

Second Revised Sheet No. 219 Canceling First Revised Sheet No. 219

GENERAL RULES AND REGULATIONS FOR ELECTRIC SERVICE CUSTOMER'S UTILIZATION OF ELECTRIC SERVICE

5.05 CUSTOMER'S ENTRANCE INSTALLATION: The service entrance shall be supplied by Customer. Customer will supply a meter socket or box for metering, which Customer shall install at Customer's expense. [199--20.2(4)]

5.05A It shall be Customer's responsibility to assure that such service entrance equipment shall be capable of interrupting the available fault current at the location, and to request from Company the applicable fault current values.

5.05B When provided with overhead service, Customer shall extend wires a minimum of 3 feet beyond the outer end of the entrance conduit. The neutral wire shall be identified as required by the National Electrical Code. Where the point of delivery is a yard pole such pole shall be supplied by Customer and Customer shall provide the meter loop. When transformer rated secondary metering is desired by Customer, Customer shall provide the instrument transformer, enclosure, conduit and wiring down the pole, all of which are subject to Company's specifications; the instrument transformer shall thereupon become the property of the Company. It shall be Customer's responsibility to assure that Customer's installation meets the code requirements of the local authorities as well as the lowa Electrical Safety Code and National Electrical Code and the requirements of Company as described in its Electric Service Regulation booklet. In the Electric Service Regulation booklet, the appropriate types of installations are listed, the materials which are furnished by Company, and those which are owned, furnished, maintained and installed by Customer.

5.06 EXCESS FACILITIES: If a Customer has chosen to take primary service with a primary point of delivery under an optional rate schedule, the Customer must then provide whatever transformation facilities and appurtenances are necessary. Such facilities are referred to as being in excess of those provided under the optional rate schedule. Such facilities must meet the requirements of the Company's General Rules and Regulations. If, in accordance with the optional rate schedule, Customer chooses to have such excess facilities owned and maintained by Company, then Customer will be billed pursuant to the rate schedule. Acceptance of the excess facility charge does not relieve Customer of obligation to provide the normal Customer entrance installation provided for in Paragraph 5.05 above. [199--20.2(4)]

5.07 INSPECTION OF CUSTOMER'S INSTALLATION: Responsibility of Customer regarding his or her installation is not set aside and Company shall in no way be liable because of any inspections or recommendations by Company which are made solely as a courtesy to Customer and as a protection to the electric service supplied by Company to its other Customers. Company reserves the right, but assumes no duty, to inspect Customer's installation. [199--20.2(4)]

5.08 USE OF SERVICE: Electric service may be used only for the purposes set forth in the respective rate schedules. Electric service under these General Rules and Regulations is furnished for the sole use of Customer only. [199--20.2(4)]

Date Issued: January 21, 2010 Effective Date: February 20, 2010

By: Erik C. Madsen - Director, Regulatory Affairs

Filed with the I. U. B.

ORIGINAL TARIFF NO. 1

First Revised Sheet No. 220 Canceling Original Sheet No. 220

GENERAL RULES AND REGULATIONS FOR ELECTRIC SERVICE CUSTOMER'S UTILIZATION OF ELECTRIC SERVICE

5.09 CUSTOMER EQUIPMENT REQUIREMENTS: Service will be rendered to Customers from Company's nearest line of sufficient capacity to furnish adequate service at the phase and voltage available. Company will not be required to supply service directly from its transmission line or substation tie lines. Customer, before purchasing equipment, should confer with Company to determine if the type of service, capacity and voltage desired by Customer is available, to determine if extensions of, or additions to, Company's electric distribution system will be required.

- **5.09A** All wiring and other electrical equipment on Customer's side of the point of delivery will be furnished, installed and maintained at all times by Customer in conformity with good electrical practice and the requirement of the applicable codes and the Company's General Rules and Regulations. [199--20.2(4)]
- **5.09B** Customer will in every case confer with Company before any apparatus requiring extremely close voltage regulation is connected. In the event that any equipment is connected to Company's lines, the operation of which impairs service to other Customers, Company reserves the right to require correction of the condition by Customer.
- **5.09C** Customer's equipment, appliance or device shall not adversely affect Company's service to other Customers. Where a Customer uses electric service for the operation of equipment having intermittent, fluctuating or abnormal load characteristics which adversely affect voltage regulation or impair Company's service to other Customers, Customer may be required to install and maintain at his or her own expense suitable apparatus to limit such effect.
- **5.09D** Company may also adjust the billing basis provided in the rate schedule or service agreement to compensate Company for the power capacity required to serve such equipment. Where Customer is billed under demand-type rate, Company may determine the billing demand on a shorter interval than 15 minutes or may make other suitable adjustments irrespective of any provision relative to billing demand determination contained in any such rate schedule.
- **5.09E** Under all conditions Customer is responsible for the characteristics of his or her equipment and apparatus. Company shall make the final determination whether such equipment or apparatus does or does not adversely affect Company's service to its other Customers. For details concerning types of equipment which may adversely affect Company's facilities or service, see Company's booklet "Electric Service Regulation." [199-20.2(4)]

Date Issued: July 10, 2007 Effective Date: August 10, 2007

By: James P. Maher, Manager - Regulatory Pricing, Iowa & Minnesota

Filed with the I. U. B.

ORIGINAL TARIFF NO. 1

First Revised Sheet No. 221 Canceling Original Sheet No. 221

GENERAL RULES AND REGULATIONS FOR ELECTRIC SERVICE CUSTOMER'S UTILIZATION OF ELECTRIC SERVICE

- **5.10 PROTECTION OF CUSTOMER'S EQUIPMENT:** Company's recommendation for the protection of Customer's equipment against fault currents, low voltage, phase reversal, and single phase operation are set forth in Company's booklet "Electric Service Regulation."
- **5.11 POWER FACTOR:** Customer at all times will maintain at Company's point of delivery a power factor as near unity as practicable. In event an adverse condition due to a lagging power factor exists in a degree sufficient to impair Company's service, Customer shall install suitable equipment necessary to raise the overall power factor at the point of delivery to a satisfactory level. Where capacitors are used for power factor correction Customer will install and maintain any regulating equipment needed to connect, disconnect or control such capacitors in order to prevent adverse voltage variation on Company's Electric Distribution System. [199--20.2(4)]
- **5.12 ADDITIONS TO CUSTOMER'S LOAD:** Customer's connected load may be increased 10% or more in excess of the load specified in the service agreement only after assurance from Company that Company's facilities are adequate to supply such increased load.
- **5.13 RESALE OF ELECTRIC ENERGY:** Electric service supplied by Company is for the exclusive use of Customer. Customer will not be permitted to submeter, prorate, or use any other means to determine a quantity of electric energy and resell the same to any other person or persons on Customer's premises or for use on any other premises, except a Qualifying Facility or for a multioccupancy, mastermetered building as provided in 199-20.3(1)"b". A Qualifying Facility, as defined in Section 16 of these General Rules and Regulations, will be permitted to consume for his or her own consumption or sell the power produced by his or her electric generating facilities pursuant to the terms and conditions of Company's general rules and regulations and the regulations of the lowa Utilities Board. The sale of energy by a Customer, where electric service purchased from Company is the source used for the production of such energy, shall be construed as a resale of electric energy and is not permitted. Company reserves the right to refuse electric service to any Customer when the purchase of such service is for the purpose of resale by Customer to others. In the event electric energy is resold in conflict herewith, Company shall have the right, at its option, either to discontinue service to Customer, or to furnish service directly to the sub-customer.
- **5.14 RIGHT-OF-WAY:** Customer will provide or procure for Company such rights-of-way permits or licenses (including permission to trim or remove any trees that may interfere with the operation of the Company's facilities and for Company employees to enter the property) over, under and across property owned or otherwise controlled by Customer required for the construction, reconstruction, operation and maintenance of Company's facilities necessary or incidental to the supplying of electric service to Customer and to other customers. [199--20.4(15)]

Date Issued: July 10, 2007 Effective Date: August 10, 2007

By: James P. Maher, Manager - Regulatory Pricing, Iowa & Minnesota

Filed with the I. U. B.

ORIGINAL TARIFF NO. 1

First Revised Sheet No. 222 Canceling Original Sheet No. 222

GENERAL RULES AND REGULATIONS FOR ELECTRIC SERVICE CUSTOMER'S UTILIZATION OF ELECTRIC SERVICE

- **5.15 ACCESS TO CUSTOMER PREMISES:** Customer will provide access to Customer's premises at all reasonable times for authorized representatives of Company for any proper purpose incidental to the supplying of electric service. [199--20.4(15)]
- **5.16 DIVERSION OF ELECTRIC SERVICE:** In any case of tampering or interfering with the proper functioning of a meter installation or evidence thereof, or of any theft or any diversion of electric service, Company reserves the right to discontinue service immediately and Customer will be liable to prosecution under applicable laws. Company will be entitled to collect from Customer, at the appropriate rate, for all power and energy not recorded on the meter by reason of such tampering, interfering, theft, or diversion of service, in an amount which may be estimated by Company from the best available data, together with all expenses incurred by Company as a result of such unauthorized acts, and the total amount shall be due immediately. In addition to the above, Company may require Customer to provide at Customer's cost a meter installation as specified by Company. [199--20.4(15)]
- **5.17 DANGEROUS CONDITIONS:** Customer is requested to call or notify Company immediately when any of Company's equipment appears unsafe or dangerous. This applies to equipment inside or outside Customer's premises and particularly to broken or fallen wires. Customer is requested to post someone in the vicinity of the dangerous location to warn individuals, particularly children, who may pass until Company's service personnel arrive.
- **5.18 PROTECTING COMPANY FACILITIES:** Customer will protect all Company-owned facilities on Customer's premises and will permit only Company's agents or persons authorized by law to inspect or handle such property. Customer will be responsible for any loss or damage to such Company property resulting from carelessness or neglect or misuse by Customer.
- **5.19 FOREIGN ELECTRIC ENERGY:** Company's retail rates are based upon exclusive use of its electric service by Customer. No other source of electric energy shall be connected to any installation attached to Company's Electric Distribution System, except as may be permitted by Section 16 of Company's General Rules and Regulations and the appropriate rate schedule.
- **5.20 INDEMNITY TO COMPANY:** Customer shall indemnify, save harmless and defend Company against all claims, demands, cost or expense for injury to persons or loss or damage to property, in any manner directly or indirectly connected with or growing out of the distribution or use of electric service by Customer at or on Customer's side of the point of delivery.

Date Issued: July 10, 2007 Effective Date: August 10, 2007

By: James P. Maher, Manager - Regulatory Pricing, Iowa & Minnesota