



Reliable power for a comfortable home

Welcome! We're your energy company, Alliant Energy. Here are some helpful tips as you move in.

Getting started

You can **start service online**.

1. Go to **alliantenergy.com**.
2. Click "**Start/Stop Services**."
3. Click "**Start service**" and follow the prompts.

If you need assistance, we're available 7 a.m. to 7 p.m. Monday through Friday at 1-800-255-4268.

My Account

My Account has everything you need from Alliant Energy in one place. Sign up today to enroll in Paperless Billing and Automatic Payment, monitor your energy use, receive notifications when your usage increases and more.

1. Find your **account number** by checking your bill, or call 1-800-255-4268.
2. Visit **alliantenergy.com/myaccount**.
3. Click "**Enroll**" and enter your information.





Ways to pay



Online

Pay in My Account or at alliantenergy.com/paymybill.



Mobile app

Search for Alliant Energy in the Google Play Store or the Apple App Store.



Text

Once enrolled in My Account, text PAY to 255255.



Phone

Dial 1-800-ALLIANT (800-255-4268) and say, "Pay my bill."



Automatic Payment

Sign up through My Account.

Save energy, money – and the planet

You pay for electricity based on how much you use. Small changes can make a big difference.

1. Use LED light bulbs instead of incandescent bulbs. According to energy.gov, the average household saves about \$225 per year in energy costs when they use LEDs. LEDs last a long time, so don't forget to take them with you when you leave!
2. Buy a smart power strip to automatically cut power to devices when not in use.
3. Adjust your thermostat by 10 degrees if you're going out of town for the weekend.

Power outages

They don't happen often. If you ever do find yourself in the dark, here's what to know:

- Your meter reports power outages automatically, so you don't have to.
- Check the outage map to see when we expect your power will be back on at alliantenergy.com/outage.
- If you have an emergency, like a downed power line or gas odor, call us at 1-800-255-4268.

About us

At Alliant Energy, our purpose is to serve customers and build strong communities.



12 wind farms



43,900 miles of electric lines



1,000+ community and nonprofit partnerships each year