

# Customer bill update

The Regional Transmission Service charge on customers' electric bills is anticipated to adjust twice per year. The adjustment is based on actual costs from companies providing transmission service to our customers each year.

Your bill may include separate, prorated charges under the old and the new rate, based upon your billing date and the date the new rate took effect.

Printed on your actual bill is a message that shows the rate and the average total bill impact for the new Regional Transmission Service charge, and the day it took effect. Because this charge varies by customer class, the message on your bill is specific to your customer class, or rate code.

## Regional Transmission Service

### Frequently asked questions

#### ► What is Regional Transmission Service?

Transmission is the high-voltage lines that carry power long distances between power plants and the neighborhood substations that serve our customers. The Regional Transmission Service line item reflects only the actual cost of this service.

#### ► How often will the rates for the transmission costs change?

Costs for transmission service are subject to the authority of the Federal Energy Regulatory Commission. Alliant Energy anticipates adjusting its charges twice per year to reflect any changes which have occurred for these transmission costs. The charge is per unit of energy you use, so the actual cost adjusts annually based on your usage and any change in the charge.

#### ► Why have transmission costs been increasing?

Transmission costs are increasing for all utilities. There are a significant number of new transmission lines being built or upgraded. Such improvements are designed to improve reliability and expand the nation's energy grid and because of the increased need for new transmission to move our state's renewable power supplies to customers throughout Iowa and the Midwest.

**For more information, visit**

***[alliantenergy.com/iowarates](https://alliantenergy.com/iowarates)* or call**

**1-800-ALLIANT (800-255-4268)**

