1. Account Number

Your 10-digit account number.

2. Due Date

Date your bill amount is due.

3. Amount Due

The amount that is due for this month's bill.

4. Contact Us

Phone number, website or PO Box if you need to reach us.

5. Message Board

Helpful information about easy ways to manage your account and save energy or money.

6. Meter Readings

This is the reading obtained either remotely or manually from your meter at the time of billing. An 'estimated' next to either number denotes that the read for that month was estimated.

7. Electric Units Billed (kWh)

The number of electricity units you have used in one reading period. One kWh is the amount of power to use a 40-watt light bulb for 25 hours.

8. Degree Days

Energy consumption indicator, based on the average outdoor temperature.

9. Energy Usage

Compare your usage this month to the previous 13 months.

10. Heat Factor Adjustment

The amount of heat in each CCF of gas can vary, so the Heat Factor Adjustment compensates for any differences, and converts units to therms. Billing in therms assures you receive an equal amount of heat from each unit billed.

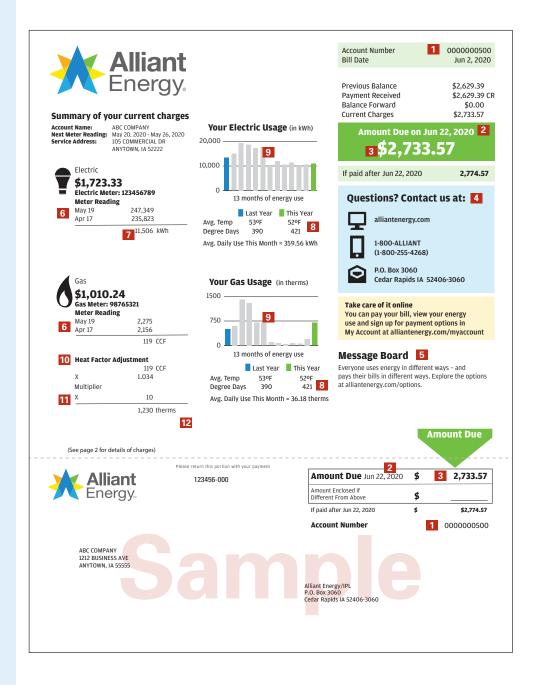
11. Multiplier

Factor that is multiplied against the difference between the previous meter reading and the present reading to obtain the actual energy consumption. The multiplier is specific to the meter and how it is programmed.

12. Natural Gas Units Billed (therms)

Measured by volume, CCF (100 cubic feet).

Your small business energy bill explained





Electric energy charges

1. Energy Cost

Energy Cost is billed per kWh used and adjusts monthly according to changes in fuel prices. It helps cover the cost of producing and purchasing power.

2. Winter/Summer Step

During certain months of the year, the price per kWh decreases as you use more energy. If you use enough energy to qualify, you'll see the lower rate reflected as a "Step."

Bills that cover both Winter & Summer dates may experience rates from both periods.

Dates for Winter & Summer periods are as follows:

Winter: September 16 - May 15 Summer: May 16 - September 15

Calculate the sum of your steps:

1st Step = Number of days in billing month x 39.452 (max of 1,200 kWh) x step rate

2nd step = All remaining kWh energy x step rate

3. Regional Transmission Service

This is billed per kWh used and adjusts based on third-party transmission costs to move electricity from generation sites to distribution substations in communities.

4. Demand Response Cost Recovery

This charge covers the cost to deliver demand response programs. These programs (such as Residential Appliance Cycling) are designed to lower the costs for all customers and provide a discount to customers who reduce their energy usage during times of high energy demand.

5. Renewable Energy Charge

This helps bring more renewable energy to customers by recovering the costs from wind farms constructed in lowa.

Natural gas energy charges

6. Non-Gas Cost

This recovers some of the fixed and variable costs of providing service.

7. Gas Cost

This is billed per therm and adjusts monthly according to changes in fuel prices.

8. Energy efficiency programs charge

We offer numerous programs to help you reduce your energy use, as mandated by the State of lowa. The charge is adjusted annually, covers the costs to deliver energy efficiency and is based on your energy use.

Energy charges for all customers

9. Basic Service Charge

This is a fixed daily amount that covers the cost of your service and meter, including the installation and maintenance of utility equipment.

10. Taxes

This line includes applicable sales tax and other local option taxes. Depending upon your community, you may have local option sales tax, school tax and/or municipal tax.

Energy charges and calculations explained

Payment Received			May 16, 2020			\$2,629.39 CR	
				Total Payments		\$2,629.39 CR	
Non-Residentia	ıl Electric Serv	/ice					
Rate: 600 - Elec	late: 600 - Electric Non-Residential General Service				Billed for: 32 Days		
Billing Period	Meter Number		Previous Reading	Metered Units	Multiplier	Usage	
Apr 17 - May 19	0123456789	247,349	235,823	11,506 kWh	1	11,506 kWh	
Summer 1st Step)		39.452000 kW	/h X 4 days	x \$0.11916	\$18.80	
Summer 2nd Ste	р		320.111000 kW	/h X 4 days	x \$0.09949	\$127.39	
Winter 1st Step			39.452000 kW	/h X 28 days	x \$0.09875	\$109.08	
Winter 2nd Step			320.111000 kW	/h X 28 days	x \$0.07236	\$648.57	
Energy Cost			11506.000 kW	/h X \$0.02397		\$275.80	
Energy Efficienc	y Programs Ch	arge	11506.000 kW	/h X \$0.0023		\$26.46	
Demand Respon	se Cost Recove	ry	11506.000 kW	/h X \$0.0014		\$16.10	
Renewable Ener	gy Charge		11506.000 kW	/h X \$0.00272		\$31.30	
Regional Transm	ission Service		11506.000 kW	/h X \$0.02556		\$294.09	
Basic Service Ch	arge		32.000 Day	ys X \$0.6575		\$21.04	
Local Option Tax			\$1,60	06 X 3%		\$48.20	
State Tax			\$16 <u>54.</u> 7	0 X 6%		\$68.63	
			Total Cu	rrent Charges		\$1,723.33	

Non-Residential Gas Service

Rate: 100 - Gas Non-Residential General Service					Billed for: 32 Days		
			Metered Units		Heat		
Number	Reading	Reading		Multiplier	Factor	Usage	
7654321	2,275	2,156	119 CCF	10	1.034	1,230 therms	
	Number	Number Reading	Meter Current Previous Number Reading Reading 7654321 2,275 2,156	Number Reading Reading	Number Reading Reading Multiplier	Number Reading Reading Multiplier Factor	

	Total Current Char	\$1,010.24	
State Tax	\$944.15 X 6%		\$56.65
10— Local Option Tax	\$944.15 X 1%		\$9.44
9 — Basic Service Charge	32 Days X \$1.11769		\$38.00
8 — Energy Efficiency Programs Charge	2130.000 therms X \$0.0302	X \$0.6764706	\$25.13
7 — Gas Cost	2130.00 therms X \$0.501000		\$616.23
6 — Non-Gas Cost	1230.00 therms X \$0.2158		\$264.79

Sample

