



It's not about  
turning on the lights.

It's about creating a space  
you call home.

Welcome! We're your energy company: Alliant Energy. Here are some helpful tips as you move in.

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### Getting started

You can **start service online**. It's easy!

1. Start at [alliantenergy.com](http://alliantenergy.com).
2. In the menu, click Start Stop Service.
3. Click Handle it online! and follow the prompts.

**Need more help? We're available 6 a.m. to 9 p.m., Monday through Saturday, at 1-800-255-4268.**

### My Account

My Account is everything you need from Alliant Energy, in one place. Enroll today to easily pay your bill, check your energy usage and sign up for other cool options.

1. Find your account number by checking your bill, or by calling 1-800-255-4268.
2. Visit [alliantenergy.com/myaccount](http://alliantenergy.com/myaccount).
3. Click Enroll and enter your information.





## Ways to pay



### Online

Pay in My Account or at [alliantenergy.com/paymybill](http://alliantenergy.com/paymybill).



### Phone

Dial 1-800-ALLIANT and say "Pay my bill."



### Mobile app

Search for Alliant Energy in Google Play or the App Store.



### Automatic Payment

Sign up through My Account.



### Text

Text PAY to 255255 (Enroll in My Account first).

## Save energy, money – and the planet

You pay for electricity based on how much you use. Small changes can make a big difference.

1. Use LED light bulbs instead of incandescent bulbs. You could save as much as \$75 a year on your electricity bill.  
LEDs last a long time, so don't forget to take them with you when you leave!
2. Buy a smart power strip to automatically power down devices that aren't in use.
3. Lower your thermostat by 10 degrees if you're going out of town for the weekend.

## Power outages

They don't happen often. If you ever do find yourself in the dark, here's what to know:

- Your meter reports power outages automatically, so you don't have to.
- Check the outage map to see when your power will be back on at [alliantenergy.com/outage](http://alliantenergy.com/outage).
- If you have an emergency, like a downed power line or gas odor, call us at 1-800-255-4268.

## About us

At Alliant Energy, our purpose is to serve customers and build strong communities.



12 wind farms



43,900 miles of electric lines



1,000+ community and nonprofit partnerships each year