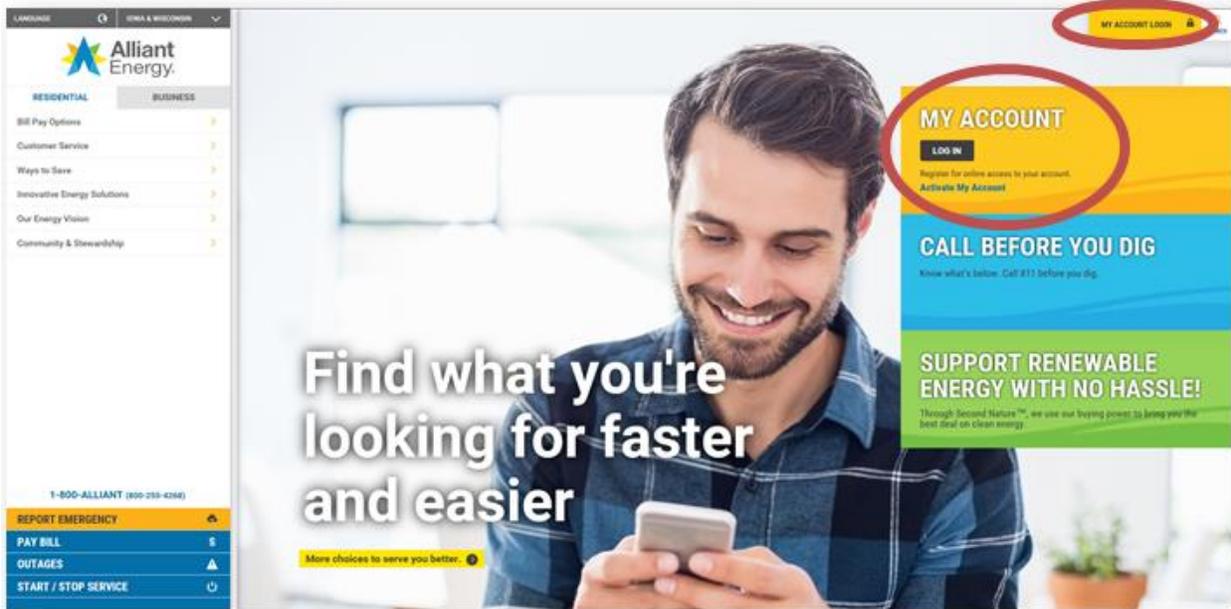


Step-by-step instructions to activate *My Account*

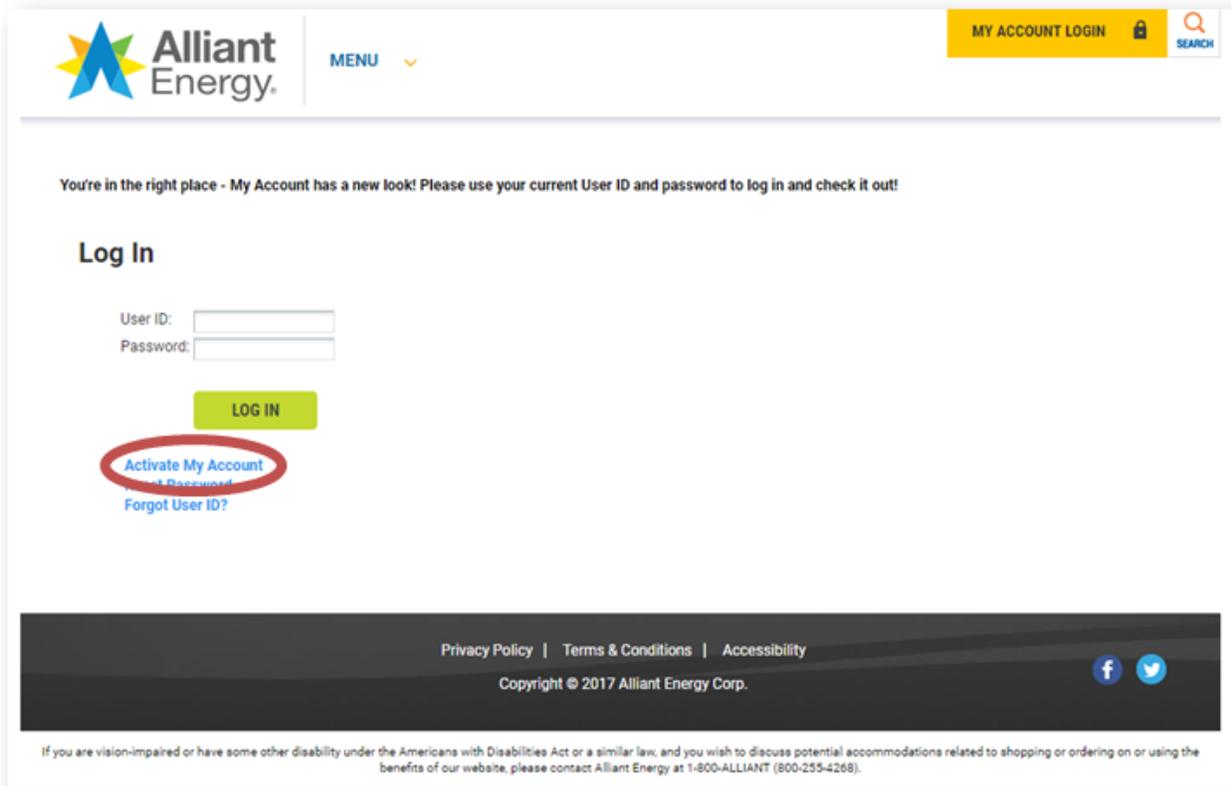
STEP 1

Go to alliantenergy.com and select My Account in either of the two convenient locations.



STEP 2

Select "Activate My Account."



STEP 3

Read the Privacy Policy and check the box that confirms you've reviewed the information. Then select "Continue."

Alliant Energy MENU MY ACCOUNT LOGIN SEARCH

Activate My Account: Privacy Policy

Alliant Energy Privacy Policy/Terms and Conditions

Before proceeding, you must review the [Alliant Energy Privacy Policy/Terms and Conditions](#).

YES, I have reviewed the policy and accept its terms.

CONTINUE CANCEL

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STEP 4

Now you will activate your online Alliant Energy account. You'll need to create a User ID. The User ID must be between 6 and 20 characters and contain only letters and numbers. Then you will provide your first and last name. Next, provide your email address and enter that email address again for confirmation. Lastly, select "Register."

Alliant Energy MENU MY ACCOUNT LOGIN SEARCH

Activate Account

Activate My Account for easy access to your Alliant Energy information, quicker bill payment and more.

Tip: Have your most recent paper bill handy before starting the enrollment process.

* User ID:

* First Name: [Do I need to use the name on my bill?](#)

* Last Name:

* Email Address:

* Confirm Email Address:

REGISTER CANCEL

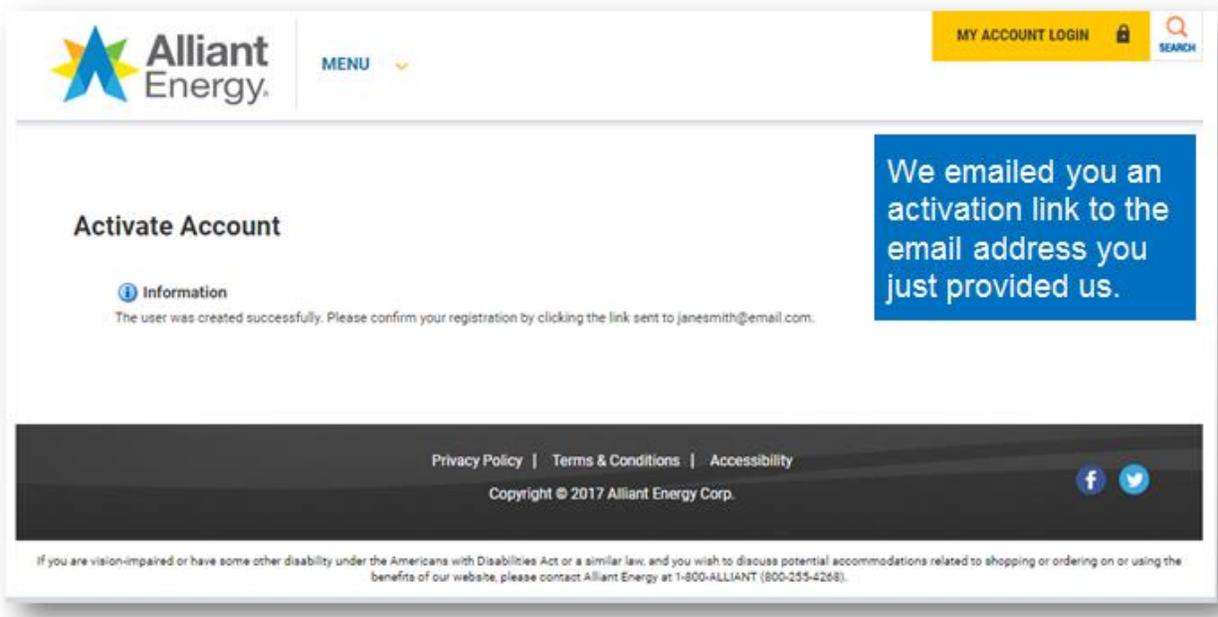
Please note: Your User ID must be between 6 and 20 characters and may contain only letters and numbers.

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STEP 5

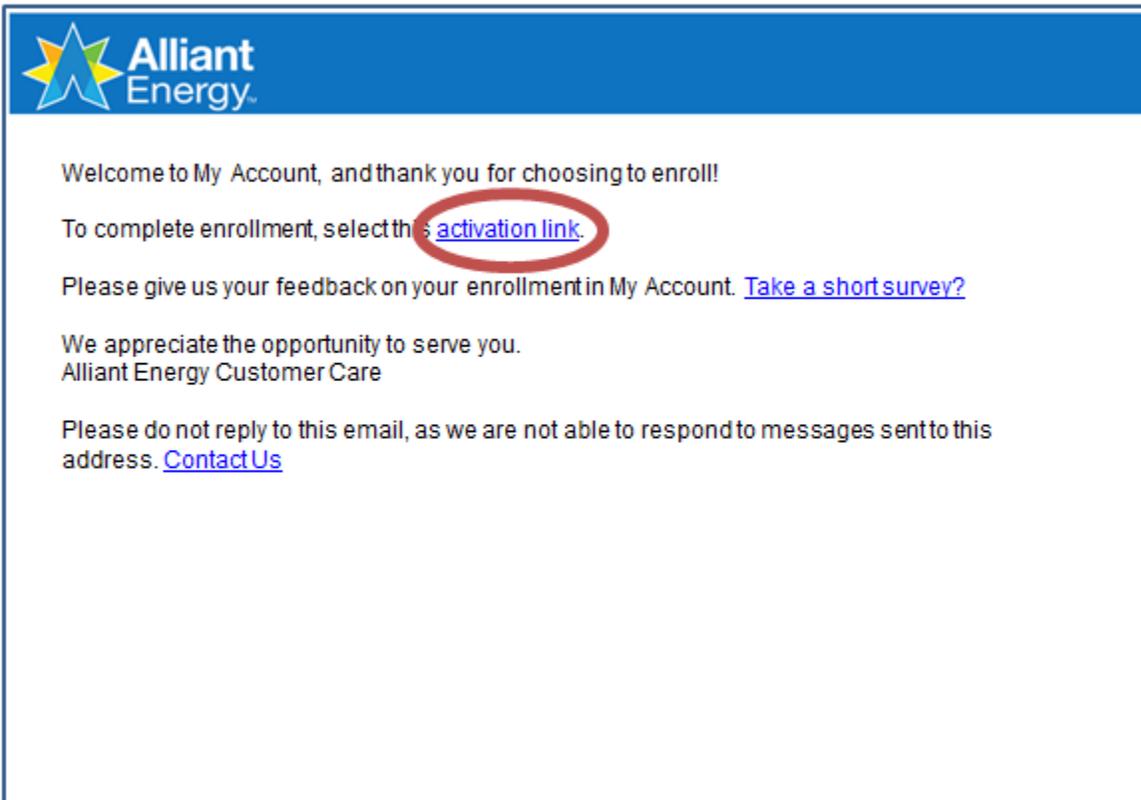
Congratulations! You've successfully created a User ID. Please confirm your registration by selecting the activation link sent to the email address you provided in the previous screen.



STEP 6

By selecting the activation link you will be directed back to the My Account log in screen to complete your enrollment.

My Account activation email



STEP 7

Using the User ID that you just created and your email address, you'll need to create a password. The password must be between six and 15 characters, can't include spaces, have at least one number, have at least one uppercase and one lowercase letter, and can't be the same as your user ID. Enter the password again for confirmation. Then select "Submit."

Alliant Energy MENU MY ACCOUNT LOGIN SEARCH

Activate Account

* User ID:

* Email Address:

* Password:

* Confirm Password:

SUBMIT

Please note: For your security, passwords must:

- Be between 6 and 15 characters
- Contain at least one number
- Contain at least one uppercase and one lowercase letter
- Not be the same as your User ID

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STEP 8

You've successfully activated *My Account*. The last step is to link your online profile with your Alliant Energy account. Make sure to have your Alliant Energy bill and select "MY ACCOUNT LOGIN."

Alliant Energy MENU MY ACCOUNT LOGIN SEARCH

My Account Successfully Activated

Information

Your email address janesmith@email.com has been successfully confirmed.

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STEP 9

Enter your User ID and password, then select “LOG IN.”

Alliant Energy MENU

MY ACCOUNT LOGIN SEARCH

You're in the right place - My Account has a new look! Please use your current User ID and password to log in and check it out!

Log In

User ID:

Password:

LOG IN

[Activate My Account](#)
[Reset Password](#)
[Forgot User ID?](#)

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STEP 10

Select “Enroll.” This will connect your online profile with your Alliant Energy account.

Alliant Energy MENU

My Account WELCOME LOG OUT SEARCH

Account List

If you are a current customer, please select Enroll to request online access to your Alliant Energy account. If you are new to Alliant Energy [Become a Customer](#) to start your service.

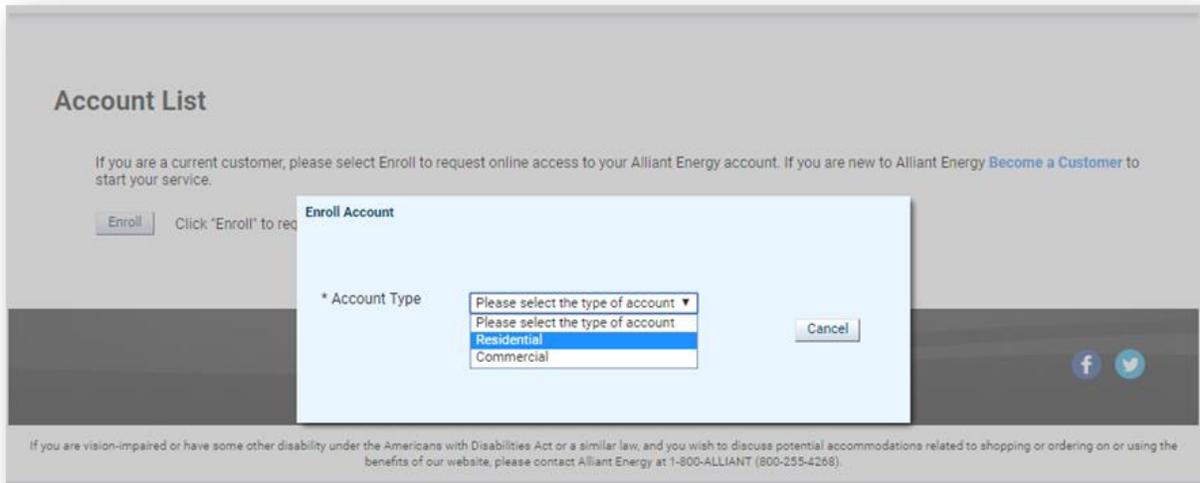
Enroll Click 'Enroll' to request access to an account.

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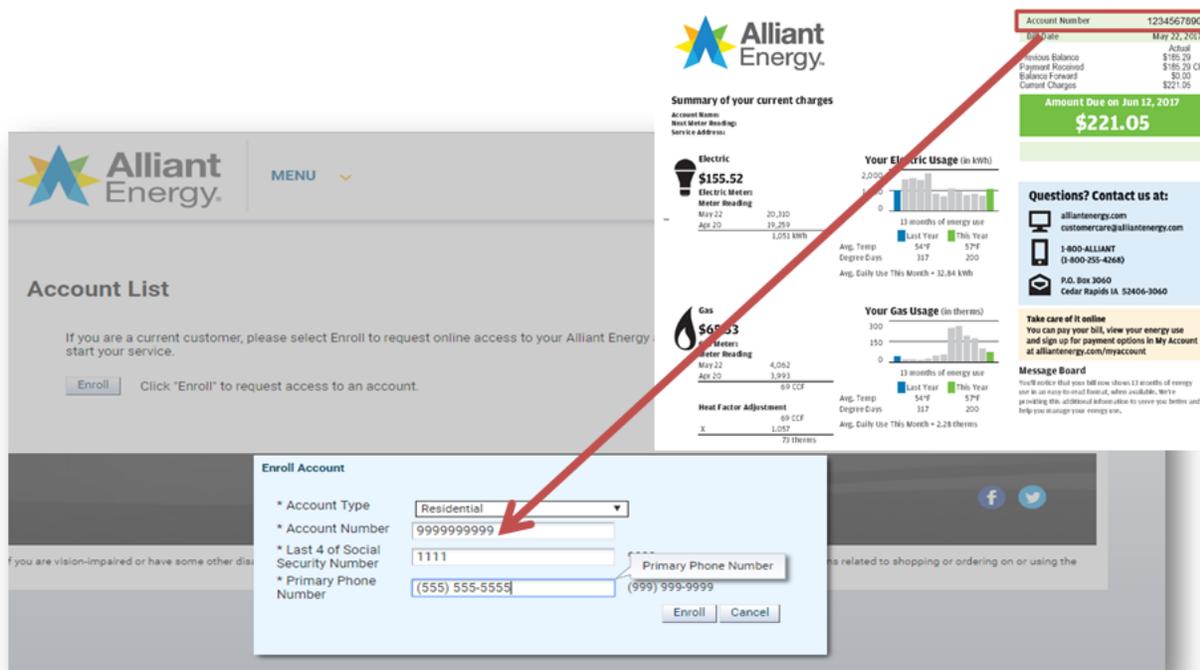
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STEP 11
Select "Residential."



STEP 12
Provide your 10-digit Alliant Energy account number. This can be found at the top right hand corner of your bill. Then you'll add the last four digits of your Social Security Number and your primary phone number. The phone number must be formatted with the area code in parentheses, followed by the prefix, with a dash and then the line number. The primary phone number is what is already associated with your account. If you're not sure of this phone number, please call 1-800-255-4268.



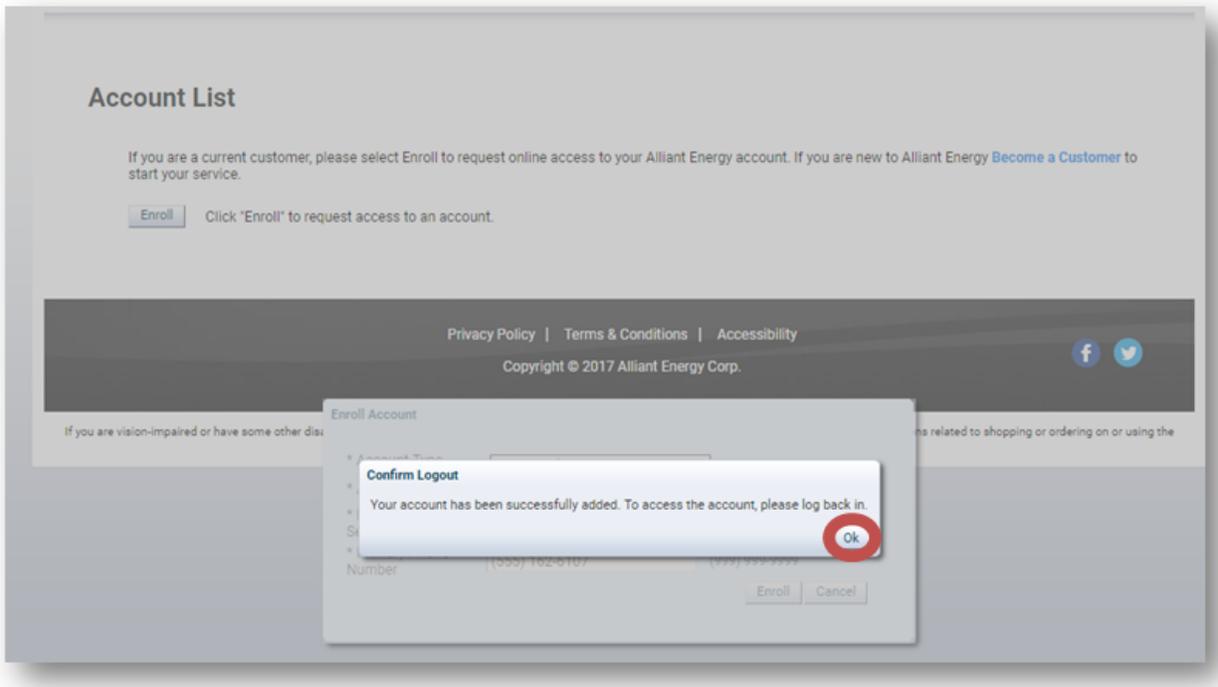
The Social Security number should be primary SSN associated with your account.

Format the phone number with the area code in parentheses, followed by the prefix, with a dash and then the line number.

The phone number must be the number associated with your utility account. If you're not sure of this phone number, please call 1-800-255-4268.

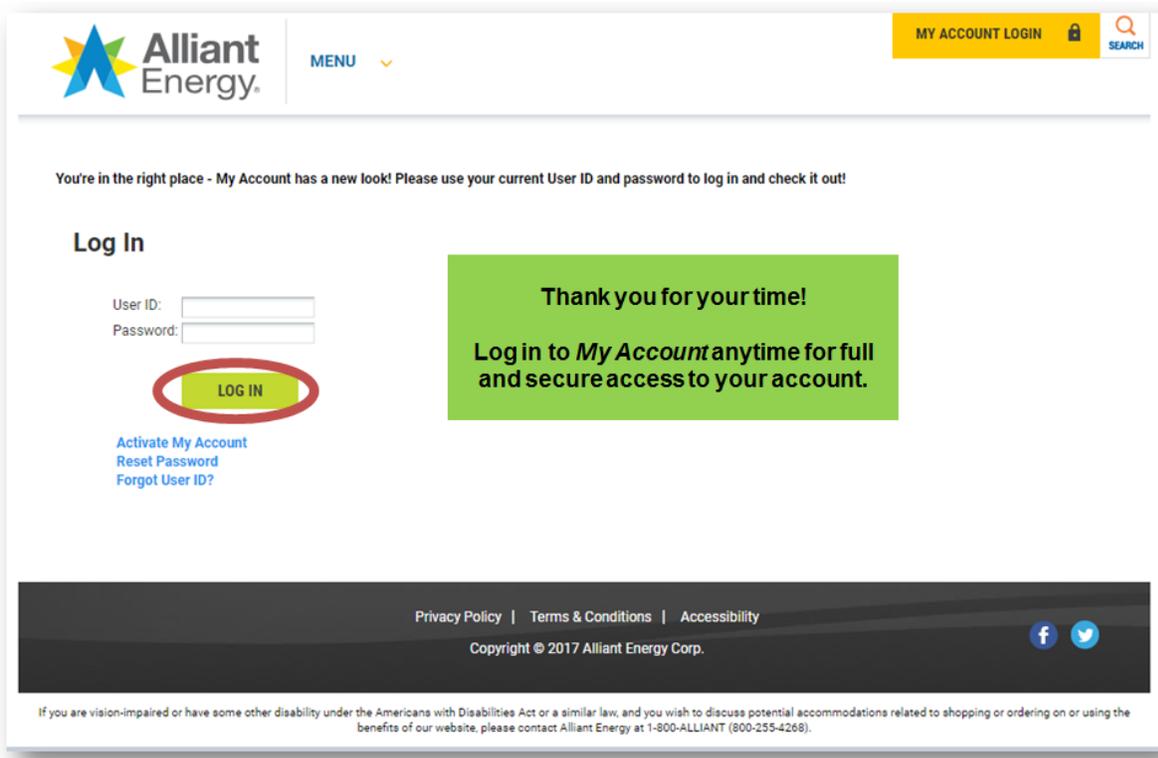
STEP 13

Great job! You've created your online account. To access your information, select "Ok."



SLIDE 14

Thank you for your time. Select "LOG IN" at any time for full and secure access to your Alliant Energy account.



If you have troubles activating My Account, please call web support at 1-800-255-4268 and say website. We're available 8 a.m. to 7 p.m. Monday through Saturday.