9.01 CUSTOMER DEPOSIT AMOUNT: Company may require a cash deposit to establish or re-establish credit. Company may require from any customer or prospective customer a deposit intended to guarantee partial payment of bills for service. Company shall allow a person other than the customer to pay the customer's deposit. In lieu of cash deposit, the utility may accept the written guarantee of a surety or other responsible party as surety for an account. Upon termination of a guarantee contract, or whenever the utility deems the contract insufficient as to amount or surety, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice. [199--19.4(2)a/b]

9.01A The total deposit for any residential or commercial customer for a place which has previously received service shall not be greater than the highest billing of service for 1 month for the place in the previous 12 month period. The deposit for any residential or commercial customer for a place which has not previously received service or for an industrial customer, shall be the customer's projected 1 month usage for the place to be served as determined by the utility, or as may be reasonably required by the utility in cases involving service for short periods or special occasions. Such deposit amount will not be considered as advance payment on the account. [199--19.4(2)d]

9.02 RECEIPT OF DEPOSIT: Concurrently with receipt of a cash deposit, Company shall deliver to Customer a receipt. In the event of a deposit made by a party who is not the customer, a receipt will be delivered to the third-party depositor. The deposit receipt will show: [199--19.4(5)]

9.02A The date thereof.

9.02B The name of Customer and address of the premises to be served.

9.02C The amount of the deposit and the rate of interest to be paid thereon.

9.02D Each Customer who can be identified as being the Customer who made such a deposit which is on record with Company and who is entitled to the refund of such deposit in accordance with these General Rules and Regulations in Paragraph 9.04, will be refunded his original deposit, even if the original receipt cannot be produced.

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Effective Date: August 1, 2015

By: Jason P. Nielsen– Manager, Regulatory Affairs
9.03 INTEREST ON DEPOSIT: Interest compounded annually on deposits at 7.5% as required by the Rules and Regulations of the Utilities Division of the Iowa Department of Commerce shall be paid by the Company to each Customer required to make such a deposit for the time such deposit is held by Company. Interest shall be paid from the date of deposit to the date of refund or the date upon which Customer's account becomes permanently delinquent, whichever is earlier. Payment of the interest to the Customer shall be paid at the time the deposit is returned. The deposit shall cease to draw interest on the date it is returned, or on the date notice is sent to Customer's last known address that the deposit is no longer required. [199–19.4(3)]

9.03A The date a customer's bill becomes permanently delinquent relative to an account treated as an uncollectible account, is the most recent date the account became delinquent. [199–19.4(3)]

9.04 REFUND OF DEPOSIT: Upon discontinuance of service, Company shall promptly and automatically refund Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills for service furnished by Company. A transfer of service from one premises to another within the service area of Company shall not be deemed a discontinuance within the meaning of these General Rules and Regulations.

9.04A A deposit shall be refunded after 12 consecutive months of prompt payment (which may be 11 timely payments and 1 automatic forgiveness of late payment), unless the utility is entitled to require a new or additional deposit. For refund purposes, the account shall be reviewed after 12 months of service following the making of the deposit and for each 12 month interval terminating on the anniversary of the deposit. However, deposits received from Customer's subject to the exemption provided by Paragraph 7.01, including surety deposits, may be retained by the Company until final billing. Upon termination of service, the deposit plus accumulated interest, less any unpaid utility bill of the Customer, shall be reimbursed to the person who made the deposit. [199–19.4(6)]

9.04B At the option of the Company, a deposit plus accrued interest may be refunded, in whole or in part, at any time earlier than the times herein prescribed.
INTERSTATE POWER AND LIGHT COMPANY
GAS TARIFF
Filed with the IOWA UTILITIES BOARD
ORIGINAL TARIFF NO. 1

ORIGINAL SHEET NO. 248

GENERAL RULES AND REGULATIONS
FOR GAS SERVICE
DEPOSIT REGULATIONS

9.05 RECORD OF DEPOSIT: Company shall keep a record showing: [199–19.4(4)]

9.05A The name and current address of each depositor.

9.05B The amount and date of the deposit.

9.05C Each transaction concerning the deposit.

9.06 ADDITIONAL DEPOSIT: A new or additional deposit may be required upon 12 days mailed written notice of the need of such requirement in any case where a deposit has been refunded or is found to be inadequate to cover the amount as provided for in Paragraph 9.01 hereof, or where a Customer's credit is not satisfactory to Company, except as limited by Section 4.18(6) hereof. The service of any Customer who fails to comply within 12 days may be discontinued. [199–19.4(2)b]

9.07 APPLICATION OF DEPOSIT: If Customer shall fail to pay any bill within the due date period shown thereon, Company may apply Customer's deposit upon such delinquent bill and upon 12 days written notice and subject to the limitations contained in Section 4.18 hereof, may discontinue service until the deposit is restored and the reconnection fee is paid.

9.08 UNCLAIMED DEPOSITS: The Company will make a reasonable effort to return each unclaimed deposit and accrued interest after the termination of the services for which the deposit was made. The Company will maintain a record of deposit information for at least two years or until such time as the deposit, together with accrued interest, escheats to the state pursuant to Iowa Code section 556.4, at which time the record and deposit, together with accrued interest less any lawful deductions, shall be sent to the state treasurer pursuant to Iowa Code section 556.11. [199–19.4(7)]