SECTION 2

The following terms when used in these General Rules and Regulations, in rate schedules and in service agreements, unless otherwise stated in an approved rate schedule or executed service agreement, will have the meanings stated below:

2.01 BASE TEMPERATURE: 60°F.

2.02 BILLING DAY: A billing day is defined as twenty-four consecutive hours.

2.03 BILLING PERIOD: An interval of approximately 30 days, unless otherwise specified or appearing from the context to cover a different period. [199--19.3(7)]

2.04 BOARD: Means the Iowa Utilities Board. [199--19.1(3)]

2.05 BUILDING: A single structure which is unified in its entirety, both physically and in operation. Separate structures on the same tract of land, or on adjoining tracts of land (even though separated by public or private way), may be considered as a building if such separate structures are physically joined by an enclosed and unobstructed passageway at or above ground level and both are occupied and used by the Customer for one single business enterprise.

2.06 CLASSIFICATION OF CUSTOMERS: Customers are grouped into specific categories having broad similarities. The categories or classes are generally related to a few basic inherent characteristics. [199--19.2(4)c(10)]

2.06A Residential Customer: An individual consumer using gas service for general household purposes in space occupied as living quarters such as a single private residence, single flat, apartment unit, or single mobile home. [199--19.2(4)c(10)]

2.06B Commercial Customer: An individual consumer of gas service who takes such service in the conduct of an enterprise or activity in space occupied and operated for commercial purposes. [199--19.2(4)c(10)]

2.06C Non-Residential General Service Customers: A commercial or industrial Customer placed in a class with other commercial or industrial Customers because their gas service characteristics are similar. [199--19.2(4)c(10)]
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2.06 CLASSIFICATION OF CUSTOMERS: (continued)

2.06D Industrial Customer: An individual consumer of gas service who takes such service in the conduct of an enterprise or activity in space occupied and operated for industrial purposes. [199--19.2(4)c(10)]

2.07 COMPANY: Interstate Power and Light Company (IP&L)

2.08 COMPLAINT: A statement or question by anyone, whether a utility Customer or not, alleging a wrong, grievance, injury, dissatisfaction, illegal action or procedure, dangerous condition or action, or Company obligation. [199--19.1(3)]

2.09 CUBIC FOOT: One cubic foot of gas shall be that quantity of gas which, at the temperature and pressure existing in the meter, occupies one cubic foot, except that where a temperature compensated meter is used, the temperature base shall be 60°F. [199--19.1(3)1]

2.10 CURTAILMENT: Any interruption of gas service pursuant to these General Rules and Regulations, the terms and conditions of a Pipeline Supplier's FERC Gas Tariff, as filed and approved by the Federal Energy Regulatory Commission (FERC), and the Rules and Regulations of the Iowa Utilities Board.

2.11 CUSTOMER: Any person, firm, association, or corporation, any agency of the federal, state, or local government, or legal entity which has timely completed application for service and is responsible by law for payment for the gas service from the Company. [199--19.1(3)]

2.12 CUSTOMER'S INSTALLATION: All piping, appliances and apparatus of every kind and nature on Customer's premises on Customer's side of the point of delivery.

2.13 DELINQUENT OR DELINQUENCY: Means an account for which a service bill or service payment agreement has not been paid in full on or before the last day for timely payment. [199--19.1(3)]

2.14 DELIVERY PRESSURE: Average local atmospheric pressure plus a nominal 7" water column with a minimum of 5" water column and a maximum of 9" water column.
INTERSTATE POWER AND LIGHT COMPANY
GAS TARIFF
Filed with the IOWA UTILITIES BOARD
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2.15 FIRM SERVICE CUSTOMERS: Any of the Customer classes listed in Section 2.06, purchasing stable, uninterrupted gas service.

2.16 GAS DISTRIBUTION SYSTEM: The physical facilities of Company required to provide service to Customer, including the mains (exclusive of service lines, customer regulators and metering equipment), pressure regulating stations, and other requisite facilities.

2.17 GAS SERVICE: The maintenance by Company at the point of delivery, of a source of gas supply, at the standards consistent with the class of service rendered, as stated or implied in the service agreement, whether or not Customer makes use of such service.

2.18 INTERRUPTIBLE CUSTOMER: Any Customer, regardless of other classifications, who agrees to interrupt its gas service upon notification to do so by the Company.

2.19 MAIN: A main is a gas line which is used for the purpose of transmission or distribution of gas, but does not include service lines. [199--19.1(3)]

2.20 MAIN EXTENSION: Any addition to the distribution system (exclusive of service lines) to provide gas service to a Customer.

2.21 METER INSTALLATION: The meter or meters, together with auxiliary devices, if any, constituting the complete installation needed by Company to measure the gas service supplied to Customer at a single point of delivery.

2.22 NOTICE, GIVING OF: Except as otherwise specified, when notice is required to be given to Customer, it will be deemed sufficient if delivered to Customer or Customer's agent in charge of the premises served, or if mailed postage paid to Customer's last known address, as shown by the records of Company. When notice is required to be given to Company it will be given in writing, delivered or mailed postage paid, addressed to Company at any of its offices.

2.23 PIPELINE SUPPLIER: Any of the following four pipeline companies providing gas service at wholesale and transportation to Company: ANR Pipeline Company, Natural Gas Pipeline Company of America, Northern Natural Gas Company, and Northern Border Pipeline Company.
2.24 POINT OF DELIVERY: The point of delivery shall be that point where the Company delivers metered gas (outlet of Company gas meter) to the Customer's installation unless otherwise specified in the service agreement. The gas supplied by Company becomes the property of Customer at the point of delivery.

2.25 PREMISES: The separately-walled portion of a single building, undivided by any common area, or that separate portion occupied by Customer of a single, contiguous tract of land occupied by the owner or the lessee of such building or such tract of land or his authorized agent may be deemed by Company to be another Customer. A common area shall include all halls, lobbies, passageways and other areas of a building or a tract of land used or usable by persons other than Customer.

2.26 PROSPECTIVE CUSTOMER: Any person, firm, association, or corporation, any agency of the federal, state, or local government, or legal entity that has requested gas service from Company.

2.27 SERVICE AGREEMENT: The application, agreement or contract, express or implied, pursuant to which Company supplies gas service to a Customer.

2.28 SERVICE LINES: The gas supply line extending from Company's gas distribution system to the point of delivery. [199--19.1(3)]

2.29 SERVICE LINE EXTENSION: Any addition to Company's existing service lines required to provide gas service to a Customer.

2.30 TARIFF: A published volume of rate schedules and general rules and regulations on file with the Iowa State Utilities Board under which gas service is offered and taken. [199--19.1(3)]

2.31 THERM: The term "therm" as used in this tariff means that quantity of gas which contains one hundred thousand British thermal units (100,000 BTU). The number of therms delivered in any month shall be determined by multiplying the volume of gas in cubic feet by the average total heating value of the gas, expressed in BTU per cubic foot, as applicable for such month, and dividing this product by 100,000.

2.31A One dekatherm (dth) is equal to 10 therms (thm).